ATTORNEY DOCKET NO. I20 25302 US (HWEL01-25302)
U.S. SERIAL NO. 09/474,948
PATENT

IN THE SPECIFICATION:

Please amend Page 9, Lines 13-19, as follows:

In yet another embodiment of the present invention, the main controller is further capable of determining if the at least one vendor has accepted the first service request, and in response to the determination, transmitting an acceptance notification to the first customer. The acceptance notification optionally may include a status notice, including, for example, completion of the requested service, expected charge(s), order status, and the like.

SNU 1/5/07 Please amend Page 17, Line 19, to Page 18, Line 9, as follows:

Exemplary vendor network 150 may comprise one or more workstations, collectively represented by workstation 151, and one or more vendor servers, collectively represented by vendor server 152. Similarly, exemplary vendor network 160 may comprise one or more workstations, collectively represented by workstation 161, and one or more vendor servers, collectively represented by vendor server 162. Finally, exemplary vendor network 170 may comprise one or more workstations, collectively represented by workstation 171, and one or more vendor servers, collectively represented by vendor server 172. Each of vendor networks 150, 160 and 170 allows one or more users to access RCE network 180 in order to perform a service requested by a customer.